

# International Payments

Welcome to Taylor University!

We're so glad you're joining our community. To help make your transition as smooth as possible, Taylor University offers two secure and convenient ways for international students to make payments on their student account: **TransferMate** and **Flywire**. Both of these trusted payment platforms allow you to make payments in your local currency, making the process simple and stress-free.

# TRANSFERMATE

TransferMate is our highly recommended payment method for international students. With TransferMate, you can easily make payments, deposits, and even enroll in a payment plan—directly through your student account.

## How to Make a Payment with TransferMate

1. **Log in** to your student account.
2. Click **“Make Payment”** and enter the amount you wish to pay.
3. Select **TransferMate** from the payment options.
4. Choose the **country you are paying from** and review the details.
5. Follow the on-screen instructions to complete your payment.

View these steps in three languages using the links below.

[Chinese](#)

[Portuguese](#)

[Spanish](#)

## Starting Page

## Select Payment Amount

## Continue

Math Placement test - Student Account  Pay now  Pay later \$50.00 - 0 + \$0.00

This is a test to determine what math course you should enroll in to measure your math skills.

Personal Note  
Enter a brief payment note

Current Account Balance (Student Account)	\$1,000.00
Additional Item Total	\$0.00
<b>Payment Total</b>	<b>\$1,000.00</b>

[Continue](#)

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## Select TransferMate

My Profile Make Payment Payment Plans Deposits Refunds Help

### Account Payment

Amount Method Confirmation Receipt

Amount: \$1,000.00

Method:\*

- Select Method
- Credit Card
  - Credit or Debit Card
- Saved Payment Methods
  - My Bank Account
- Other Payment Methods
  - Electronic Check (checking/savings)
  - OneCard
  - TransferMate INTL**

[Back](#) [Cancel](#) [Continue](#)

Electronic Check - Payment account.  
Debit Card - We accept the following networks: VISA, Mastercard

ATM Debit Card - The following networks are supported. Debit cards issued by Bank of America, Chase, US Bank, and Wells Fargo cannot be processed as a card online.

OneCard - We accept payments using OneCard

## Select Country

My Profile Make Payment Payment Plans Deposits Refunds Help

### Account Payment

Amount Method Confirmation

\* Indicates required information

Amount: \$1,000.00

Method:\* TransferMate INTL

What country are you paying from?

Country: France

Review Rate >

Back Cancel

Electronic Check - Payments can be made from a personal checking or savings account.

## Review Rate

My Profile Make Payment Payment Plans Deposits Refunds Help

### Account Payment

Amount Method Confirmation

\* Indicates required information

Amount: \$1,000.00

Method:\* TransferMate INTL

**Review Rate**

Original Amount:  
\$1,000.00 (USD)  
Total Converted Amount:  
€970.47 (EUR)

< Previous Enter Details >

Back Cancel

## Enter Details

SECURE PAYMENT CENTER Logged in as: Tim Jeppsen | Logout

My Account My Profile Make Payment Payment Plans Deposits Refunds Help

### Account Payment

Amount Method Confirmation

\* Indicates required information

Amount: \$1,000.00

Method\*: TransferMate INTL

**Student Details**

Who Is Making the Payment: Student

First Name: Tim

Last Name:

Date Of Birth: Year Month Day

## Confirm Details

My Account My Profile Make Payment Payment Plans Deposits Refunds Help

### Account Payment

Amount Method Confirmation

Term	Account	Amount
Spring 2022	Student Account	\$1,000.00

Total Payment Amount: \$1,000.00

Change Amount

**Paid To**

TouchNet PeopleSoft University  
8801 Renner  
Suite 150  
Lenexa, KS 66219

**Confirmation Email**

rbomberger@touchnet.com

**Selected Payment Method**

Account: TRANSERMATE

Change Payment Method

Back Cancel **Submit Payment**

## Pending Payment

**International Transfer**  
Start Paying by International Transfer Now

**TransferMate**  
GLOBAL PAYMENTS

To review the University Refund Policy, please click here.

**Estimated Financial Aid** \$500.00

**Balance Including Estimated Aid** \$6,004.45

[View Activity](#) [Enroll in Payment Plan](#)

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**Pending Alternative Payments**

The payments listed below will not post to your account until funds are received

Payment Description	Payer	Date	Amount
crossborder	Tim Jeppsen	5/17/22	\$1,000.00

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**Statements**

Click the button to view your current account balance and details. [On Demand Statement\\*](#)

Your latest eBill Statement (1/1/22) Statement: \$10,026.77 [View Statements](#)

Your latest 1098-T Tax statement 2021 1098-T Statement [View Statements](#)

**Authorized Users**

**Personal Profile**

**Payment Profile**

**Security Settings**

**Electronic Refunds**

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**Term Balances**

Spring 2022	\$5,325.00
Fall 2021	\$679.45

## Email Instructions

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**TransferMate**  
GLOBAL PAYMENTS

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**Term Balances**

Spring 2022	\$5,325.00
Fall 2021	\$679.45

Cross Border payment has been started External Inbox

studentsupport@school.edu  
to rbomberger

9:07 AM (1 minute ago)

### Bill+Payment

Hello,  
Thank you for submitting your payment.  
Please read all instructions provided below to complete your payment. Funds will only post to your student account upon completion of your payment.

**Please follow the instructions below to complete your payment.**

Please be aware for each payment / statement you must create a new payment registration. You now need to arrange a bank transfer to the TransferMate Bank Account as detailed below. You can either do this by using your online banking app or by visiting your bank in person and arranging the bank transfer.

TransferMate must receive your payment in their account within 48 hours. You will need to allow 1 working day for the funds to reach their account.

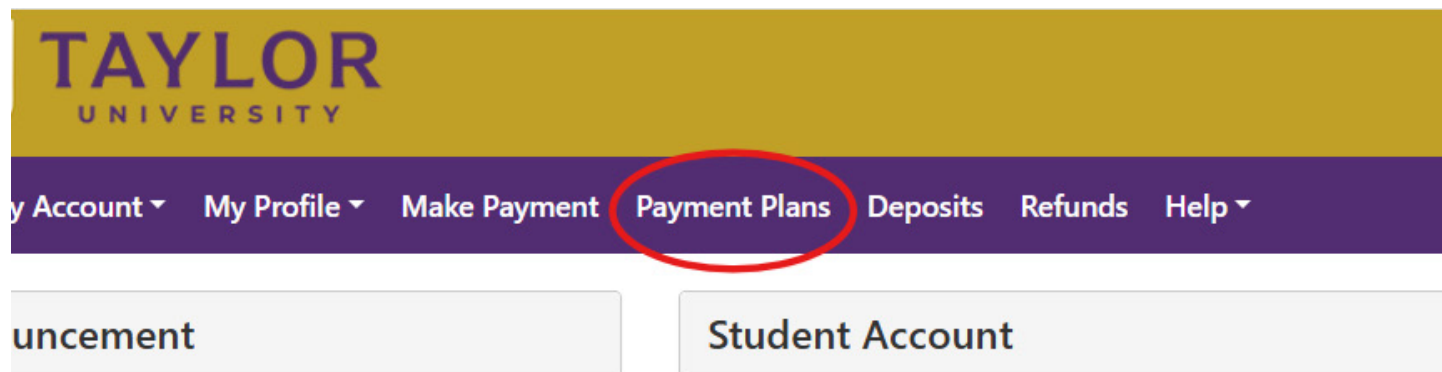
When transferring the funds ensure that you enter your name and date of birth or below reference number, so your payment can be allocated. (IMPORTANT! Cash lodgements, Drafts, Cheques or any payments from company/corporate/business accounts will not be accepted and they will be rejected by the bank).

TO: FIJL THE EX CONTRACT YOU HAVE ENTERED WITH TRANSFERMATE. PI: FASE. SEND: FIJR (Furn).

# Enrolling in a Payment Plan

Payment Plans provide the convenience of splitting payments into equal installments with no interest or late fees. Payment plans are offered each semester and require re-enrollment every semester. To explore your payment plan options, please visit our website [Payment Plans | Taylor University Upland, IN.](#)

1. **Log in** to your student account.
2. Select "**Payment Plan**".
3. Choose **TransferMate** as your payment method.
4. Complete the enrollment process.



**Important:** You will need to log in each month to initiate your payment.

# FLYWIRE

Flywire is another of our recommended methods for international payments, offering you the highest level of safety and convenience. To make things even easier, bookmark this link: [pay.flywire.com](https://pay.flywire.com)

## How to Make a Payment with Flywire

1. **Log in** to your student account and view your real-time statement to check your current balance.
2. **Get started** with your payment: Go to [pay.flywire.com](https://pay.flywire.com) and select “Taylor University” from the dropdown menu. Enter your payment amount and country of origin.
3. **Select payment method:** Review the available payment options and choose your preferred method. Options may include bank transfer, debit/credit card in your home currency, electronic payment, or other local options.
4. **Enter your details:** Create your Flywire account and enter the required information. This helps Taylor University identify your payment quickly and accurately.

*CONTINUE ON NEXT PAGE*

5. **Make your payment:** Follow the instructions to send funds to Flywire using your selected method.
6. **Track and confirm:** Log in to your Flywire account anytime to track your payment. You'll receive text and email updates at each step, including confirmation when your payment is delivered.

**Please note:**

You cannot enroll in a payment plan if you are using Flywire. To enroll in a payment plan, you must use Transfermate.

# FAQs

## **Will I be charged for using Transfermate?**

All international payments made through TransferMate are completely free of charge although you may be charged by your bank for making a local transaction, this is unfortunately out of our control.

Domestic transactions are subject to a \$20 fee to cover costs.

## **Why do I need to provide identification?**

By law, TransferMate is required to identify the person transferring funds to their bank account. Your identification will ensure that you and your institution are protected against Money Laundering attempts.

## **How will I know if my payment has been successful?**

Once your payment has been received, the pending payment will be removed and the transaction added to the Payment History in your student account center. Additionally, you will receive an email confirming that your payment was successful.

## **How long does a transaction take?**

Once TransferMate has received your payment into the local bank account in your country, TransferMate sends your payment the same day from our account to your institution. These payments are generally received by your institution the same day if payments are received into our local account in your country before 2pm GMT.

**CONTINUED ON NEXT PAGE**

### **When will my payment be posted to my student account?**

Your payments will automatically be posted to your student account within 24-48 hours from payment completion.

### **Where are TransferMate payments shown in my Student Account?**

When the student registers the payment it is displayed on the home page as a Pending Alternate Payment Method. Once the payment is made, and funds are confirmed by Transfermate, the student account is updated and it can be seen in the Payment and Account History.